Smart Building / WiFi Engineer
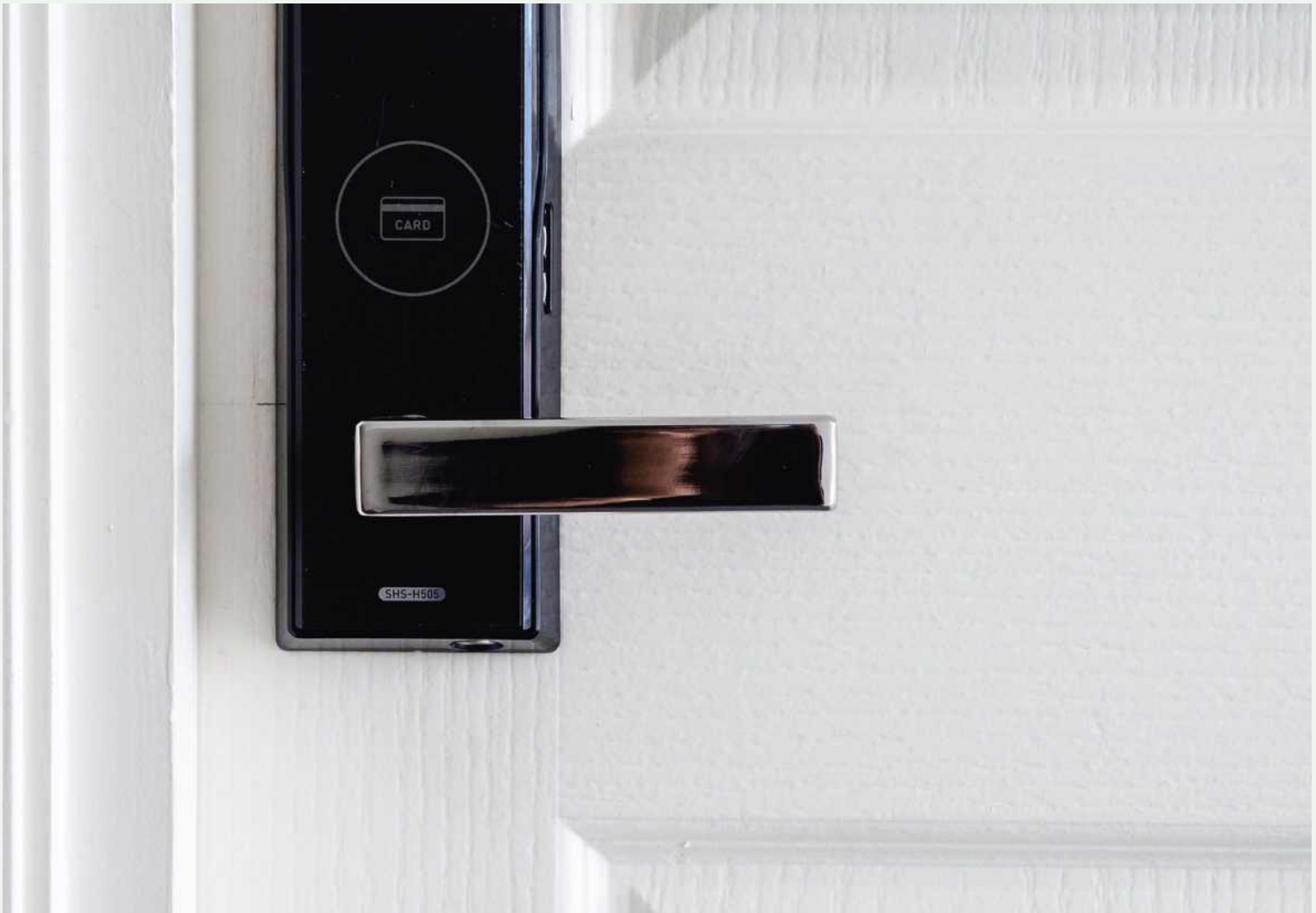
DUBLIN OR REMOTE, IRELAND

Overview

Our client is on a mission to make buildings smarter across Ireland & the UK. Using the latest cloud technology to improve, create & manage WiFi networks that simply work. They have been designing, improving and managing WiFi networks for over 17 years across Ireland & the UK.

Driven by customers needs, the boundaries of software are constantly being pushed. Buildings made smarter through wireless networking, IoT, & Energy Solutions.

Based in Dublin with the opportunity to work from home, this is a solutions based field role. You will travel to customers locations across the UK & Ireland. This role involves a significant amount of contact with customers, to qualify & build appropriate solutions.

If you're a customer driven, hands-on, tech savvy, solutions builder. If you enjoy travelling and working on your own initiative, then this could be the position for you.

Responsibilities

- Design and build solutions that will make customers buildings smarter.
- Perform Wi-Fi surveys for WiFi deployments & train to install Smart Energy Solutions.
- Configure, mount and install network equipment including Wi-Fi access points, modems, switches, routers, cabling and access controllers.
- Install broadband connections (including DSL and FTTC splitters, wiring and modems).
- Test, install & terminate CAT5/CAT6/Fibre cabling where required..
- Diagnose faults remotely and onsite.
- Service and replace faulty equipment.
- Work with customers in both a pre-sale and build/maintain role to qualify fully their requirements & design and build a suitable commercial solution.
- Report customer feedback and potential product requests.
- Create and take ownership of technical documentation and manuals.
- Monitor sites performance, making recommendations for improvements.
- Work with 24/7 NOC to ensure customer issues are handled quickly.
- Follow internal processes, making process change recommendations as you go.
- Be a strategic member of the team, advising and growing the solutions portfolio to assist with growth and maintain the customer base and verticals.

Requirements

- In depth knowledge of common internet equipment (modems, routers, APs etc) including detailed configuration tasks.
- Knowledge of UniFi product portfolio from a technical and use case point of view.
- Knowledge of UniFi controller.
- Start-up, hands on mentality.
- Commercial accuman in solution designing.
- Ability to problem solve and think on your feet
- Drive to get the job done, representing a customer led business.
- Knowledge around using and debugging TCP/IP
- Experience of trouble-shooting and testing CAT5/CAT6 patch cables
- A want to constantly learn new things & push boundaries.
- In depth knowledge of DSL/FTTC/FTTP/leased line installation.
- Excellent spoken and written English.
- Ability to present a highly technical solution in a non technical, customer friendly manner.
- Full EU driving license.
- Legally allowed to work in UK & Ireland
- In depth knowledge of wireless point to point links and experience building/maintaining fibre networks.

The Package

You wouldn't expect us to disclose the salary range at this early stage, but we're confident that we'll meet your expectations.

– Space and room to grow in your career.
– Flexible working arrangements.
– Travel allowance for travelling to customers locations across UK & Ireland.
– A salary and growth opportunities based on your experience.
– On-going professional training.
– Laptop, Phone, Sim, tech toys as required.
– Full time role.
– An opportunity to work hard and have fun.

Next...

If we've piqued your interest, we'd be happy to answer any questions that you may have. If you are happy to be considered, we'll need a CV, and after that, there'll be a telephone interview with the relevant personnel.

If both parties are happy, there will be more formal interviews where your experience will be explored.

And if that goes well...welcome to your new job.

A bit about us

We have decades of experience of recruitment, business and commerce, and it shows. Trading since 2018, we're an independent and proud Irish company, working mainly across Bulgaria, Ireland and the UK. We have developed some very smart techniques for finding key staff for our portfolio of clients. It can be hard and laborious work, but it's really effective.

But you know that already, or you wouldn't be sitting there, reading this.

We treat our candidates with a great deal of respect, and because of this, we develop strong relationships with our ever-increasing database of talent.

We never forget that we are dealing with people who are making life changing decisions. We'd be *delighted* to help you on to the next stage of your career.

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