

LEAD BUSINESS ANALYST/ARCHITECT

CARLOW/HYBRID, IRELAND

OVERVIEW

We are seeking a Lead Business Analyst/Architect for our client, a Fortune 500 listed company, to work in a hybrid role with the main base of operations at the Centre of Excellence for strategic software development and services, in Carlow, Ireland.

This exciting new role requires a person who is comfortable bringing structure to ambiguous situations and creating frameworks that rapidly take a diverse group of stakeholders from idea through to implementation. This will include the development of complex business cases, solution definition, salesforce platform capability mapping and oversight of deliverables across a wide range of delivery teams.

You will be working at the very cutting edge of innovative technology, for one of the world's leading employee benefits providers.

This position offers flexible work hours within a hybrid working model, working from home is an option for some days each week.



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RESPONSIBILITIES

Working with senior business stakeholders to define the business case, and the capabilities required to achieve it

Ensure platform capabilities map to the business process needs and required capabilities

Leading multiple parties, including external consultancies and platform providers, in the creation and maintenance of capability delivery roadmaps

Leads the definition of discovery, detailing of requirements and delivery roadmaps to achieve the business case

Drive Alignment for Strategic goals and tactical demands

Responsible for articulating business value, targeting Key Performance Indicators (KPIs), working with the technical architects to clarify business requirements

Co-ordinates scheduling and design decisions as they relate to requirements, working with consultancies and leading platform providers as well as internal teams

Work in conjunction with enterprise and technical architects to oversee and strategize business capabilities.



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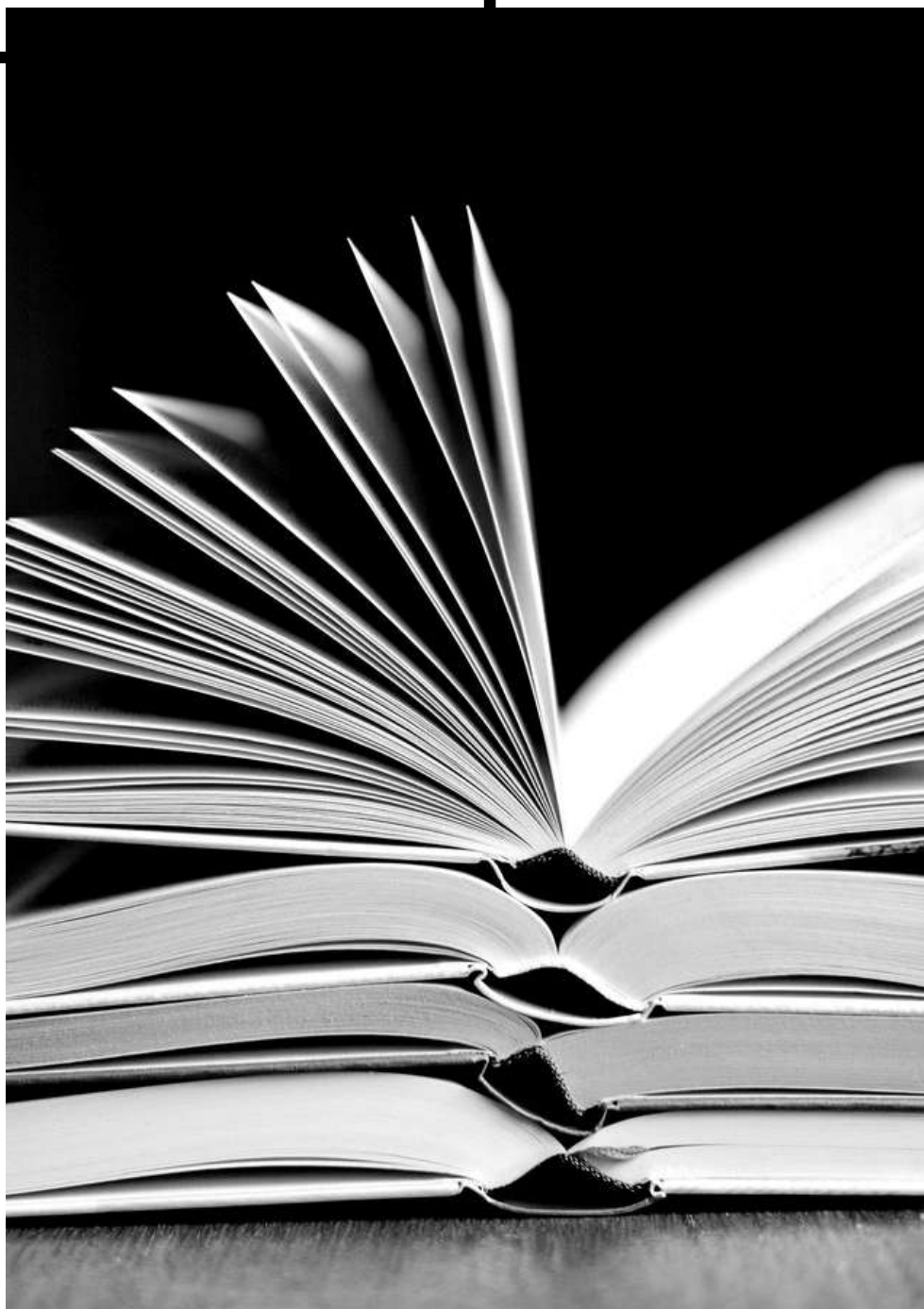
REQUIREMENTS

ESSENTIAL

- *Bachelor's degree required, relevant professional qualification or acceptable industry experience.*
- *10+ years' experience in Business Analysis or product ownership*
- *4+ years of hands-on senior business analysis experience specific to CRM (Salesforce) configuration and customization within the Sales, Service cloud and Communities.*
- *Demonstrates a metrics and financial mindset to ensure ROI for business*
- *Direct experience with implementing a green field Salesforce instance from setup to platform maturity a distinct advantage*
- *Proficient in Business process analysis, data modeling, and detailed functional design*
- *Excellent communication skills, both written and oral; ability to translate business strategy into business capability roadmaps.*
- *Demonstrates strong leadership skills*

BENEFICIAL

- *Strong consulting experience required, gained either within a leading consulting or as an internal consulting capability*
- *Recognised Business Architecture or UX qualification*
- *Recognised Salesforce Platform certification*



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PERSONALITY

You will thrive working as part of a global team, in an agile, fast-paced, and delivery-focused environment.

You take a logical, analytical approach to problem solving and pay close attention to detail

Willing to go that extra mile, you will be challenged, and in return provided with the best tools and leading technologies available.

Employee participation in local charity work is always encouraged and our client is pro-active in working with local charities.

Our client is ambitious, and you should be too.



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THE PACKAGE

You wouldn't expect us to disclose the salary range at this early stage, but we're very confident that we'll meet your expectations. Our client understands the value of rewarding staff well and has constructed a superb package. There's a significant annual bonus through a Performance Based Incentive plan. And that's just for starters.

- Excellent Pension Scheme
- Full Health Insurance cover for employees, their spouses and children.
- Life Assurance
- Permanent Health Insurance
- Illness Salary Protection
- 25 Days Holiday
- Education Scheme for Cont. Development
- Sports & Social Club
- Reward and Recognition Programme

As one of the very few Fortune 500 companies with a base in Ireland located outside of Dublin, this allows the added advantage of having a competitive Dublin salary with the lower cost of living in Carlow.

If you are based in Ireland, a combination of this being a hybrid role and the avoiding of the traffic seen in larger, urban areas is a benefit many staff comment on. If you are coming from further afield, this is a great opportunity to experience life in the 2nd highest ranked country for quality of life (Latest UN Ranking).



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ABOUT US

We have decades of experience of recruitment, business and commerce, and it shows. Trading since 2018, we're an independent and proud Irish company, working mainly across Ireland, Bulgaria and the UK. We have developed some very smart techniques for finding key staff for our portfolio of clients. It can be hard and laborious work, but it's really effective.

But you know that already, or you wouldn't be sitting there, reading this.

We treat our candidates with a great deal of respect, and because of this, we develop strong relationships with our ever-increasing database of talent.

We never forget that we are dealing with people who are making life changing decisions. We'd be delighted to help you on to the next stage of your career.



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JULY 2022